



# ENG. WAEL KHELIL

JEDDAH, SAUDI ARABIA

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SCAN FOR DIGITAL  
VERSION

## PROFILE

Results-driven **Senior IT Leader with 17+ years of experience** in technology strategy, digital transformation, IT operations, governance, cybersecurity, and business continuity. Proven ability to lead teams, deliver strategic projects, and implement secure, scalable solutions that improve efficiency, reduce risk, and support business growth.

## SKILLS

Team Leadership & Change Management | IT Strategy & Governance | Digital Transformation | Cybersecurity & Risk Management | Cloud & Infrastructure | Enterprise Systems & ERP | IT Operations & Service Delivery | Budget & Vendor Management | Business Continuity & Disaster Recovery

## WORK EXPERIENCE

### **IT Manager, Dec 2023 – Present, Advanced Mayasem for Real Estate Development Company, Jeddah, Saudi Arabia**

- Led IT strategy, governance, and digital enablement for a large-scale mixed-use real estate development.
- Established IT, cybersecurity, and data governance, achieving 99% system availability and reducing operational risk.
- Directed infrastructure, networks, cloud, and enterprise systems across multi-entity operations.
- Managed IT budgets and vendors, achieving 15–20% cost optimization through consolidation and infrastructure optimization.
- Led technology modernization, increasing operational efficiency and end-user productivity by 30%+.
- Established business continuity and disaster recovery, ensuring zero critical data loss.

### **IT Manager, May 2014 – Dec 2023, Shamayel United Development Company, Jeddah, Saudi Arabia**

- Built IT governance frameworks, policies, and standards aligned with business strategy and growth.
- Led automation, data protection, backup, and disaster recovery across on-premises and cloud environments, ensuring continuity and regulatory compliance.
- Directed enterprise network architecture and security, including firewalls, proxy services, endpoints, and connectivity, strengthening performance, resilience, and cybersecurity.
- Managed on-premises and cloud server infrastructure across web, email, FTP, and database platforms, ensuring high availability and operational excellence.
- Delivered scalable, secure, cost-effective infrastructure enabling business expansion, digital transformation, and evolving requirements.

### **IT engineer and Programmer, July 2013 – May 2014, Quartz Studio, Jeddah, Saudi Arabia**

- Designed and implemented custom web solutions, ensuring usability, reliability, and alignment with business goals.
- Managed OpenERP/Odoo 7.0 deployment, optimizing workflows, enforcing data integrity, and enabling cross-department integration.
- Led technical support and user training programs, boosting system adoption and team productivity.
- Delivered innovative IT strategies that improved operational efficiency, scalability, and business growth.

### **IT officer, February 2013 - July 2013, Saudi Consulting Group, Jeddah, Saudi Arabia**

- Defined and implemented IT infrastructure and system requirements aligned with business goals.
- Managed and optimized local and cloud servers, ensuring high availability and performance.
- Oversaw network security and infrastructure, including firewalls and proxy servers.
- Directed website management and IT systems, enhancing reliability, productivity, and digital presence.

### **IT engineer and Programmer, October 2010 - September 2012, Databiz, Tunis, Tunisia**

- Designed and maintained production IT tools (In-house java/php development) to streamline workflows, enhance efficiency, and ensure system reliability.
- Led team training and support, improving tool adoption and operational productivity.
- Resolved technical issues across **PHP scripts, CMS, and production systems**, minimizing downtime and optimizing performance.
- Collaborated with **cross-functional teams** to improve processes and support organizational goals.

## INTERNSHIPS

- **Programmer**, February 2010 - June 2010, Sagemcom Software & Technologies, Ezzahra, Tunisia  
Developed a **C++ test automation platform** with visual validation and reporting, increasing **testing efficiency by 30%** and improving software quality.
- **Programmer**, July 2009 - July 2009, Sagemcom Software & Technologies, Ezzahra, Tunisia  
Developed a **VC++.NET desktop application** for real-time MySQL data visualization and multi-format integration, improving monitoring, decision-making, and operational efficiency.
- **Programmer**, May 2007 - July 2007, ATI-Tunisie Internet, Tunis, Tunisia  
Developed an **ASP.NET HR management system** with MS SQL integration, automating workflows, improving data management, and supporting onboarding and reporting.
- **Programmer**, February 2007 - March 2007, Société Régionale de Transport du Gouvernorat de Nabeul, Nabeul, Tunisia  
Developed a **centralized IT asset management system** for hardware tracking, maintenance, user assignment, and reporting, improving efficiency and reducing downtime.
- **Network Technician**, September 2006 - January 2007, Centre National de l'Informatique, Tunis, Tunisia  
Deployed a **Nagios-based enterprise network monitoring solution** with custom automation and alerting, reducing manual intervention by **70%** and improving network reliability.

## EDUCATION

- **National Engineering Diploma in Applied Science and Technology — Computer Science**  
Institut Supérieur d'Informatique, Tunisia | 2007–2010  
**Specialization:** Software Engineering & Information Systems
- **Graduate Diploma of Technology — Computer Science**  
Institut Supérieur des Etudes Technologiques de Charguia, Tunisia | 2004–2007  
**Specialization:** Computer Networks
- **Scientific Baccalaureate — Experimental Sciences**  
Lycée Secondaire Korba, Tunisia | 2000–2004

## CREDENTIALS

- **SAP Technology Consultant**, SAP, Jan 2026
- **Introduction to Cybersecurity & Risk Management Specialization**, University of California, Irvine, May 2024
- **Knowledge Management and Big Data in Business**, The Hong Kong Polytechnic University, Dec 2020
- **Introduction to Generative AI**, Google Cloud Training Online, Nov 2023
- **Leading People and Teams Specialization**, University of Michigan, Apr 2024
- **Principles of Management**, The Johns Hopkins University, Nov 2023
- **Social Media Marketing in Practice**, Digital Marketing Institute, Dec 2024
- **Creative Thinking: Techniques and Tools for Success**, Imperial College London, Feb 2024
- **Finding Your Professional Voice: Confidence & Impact**, University of London, Nov 2023

## EVENTS AND FORUMS

- **Jan 2024:** Continuity & Resilience (C&R) - BCM Refresher Session.
- **Oct 2023:** AWS Innovate – Every Application Edition.
- **May 2023:** Attended AI EXPO KOREA.
- **Apr 2019:** Oracle Private Cloud session.
- **Oct 2018:** Oracle Modern Supply Chain.
- **Oct 2018:** Oracle Modern Business Forum.

## ADDITIONAL INFORMATION

- **Languages:** Arabic (Native), French (Fluent), English (Fluent).
- **Nationality:** Tunisian.