

OMAR HEMDAN

IT Infrastructure Engineer | Network & Systems | Healthcare IT | CCTV & VoIP Specialist

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[Location: Saudi Arabia, LinkedIn](#)

◆ PROFESSIONAL SUMMARY

Results-driven IT Infrastructure & Network Engineer with 3+ years of hands-on experience deploying and supporting IT systems in healthcare and multi-site environments. Skilled in managing end-user support (100+ users), maintaining system uptime, and implementing reliable network solutions. Strong expertise in routing & switching, Windows Server administration, VoIP systems, and IP-CCTV infrastructure.

◆ CORE SKILLS

- IT Infrastructure Deployment (From Scratch)
- Network Installation & Configuration
- Wireless Bridging (Ubiquiti PowerBeam)
- VoIP Systems (Grandstream, Panasonic)
- CCTV & Security Systems
- Technical Support & Troubleshooting
- Basic Windows Server Administration

◆ PROFESSIONAL EXPERIENCE

System & Network Administrator

HayatyCare Co. – Saudi Arabia Sep 2023 – Present

- Led full IT infrastructure deployment for multiple medical centers and clinics
- Installed and configured networks, including workstations and wireless access points
- Connected remote branches using wireless bridge (2 KM distance)
- Deployed and maintained CCTV systems + IP cameras
- Configured VoIP systems (Grandstream & Panasonic PBX)
- Supported and maintained Kaizen medical system across all departments
- Implemented backup solutions to ensure data safety and system continuity
- Provided on-site technical support and troubleshooting for all IT systems

Network Technician

Bishah University – Saudi Arabia Apr 2023 – Sep 2023

- Troubleshoot network connectivity issues
- Installed and configured access points
- Managed network racks and structured cabling

◆ EDUCATION

Bachelor of Information Systems – Egypt
Grade: Very Good

◆ DEVELOPMENT PLAN

- Currently learning Firewall & Network Security
- Preparing for CCNA Certification