

# **Afzal Shah**Site Office Management

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Riyadh, Saudi Arabia

#### SUMMARY

Awarded as "Best Employee" five times, I bring 22 years of extensive experience with leading multinational companies such as Chevrolet, GMC, Cadillac, Daewoo, Daihatsu, Yamaha, Fiat, Ssangyong, IVECO, Maclaire, and HP. I am proficient in IT, excel at multitasking, and thrive as a team player. I adapt easily to changes in shifts, locations, and industries. With a positive attitude, a sense of humor, and a passion for travel, I effectively manage multiple projects under pressure. I achieved a 6.5 band in IELTS and have experience collaborating with native English speakers. In my free time, I engage in freelancing projects, recite the Quran, play cricket, and pursue new skills.

I possess valid driving licenses from the United Arab Emirates and Pakistan. I am a highly adaptable and versatile professional with a strong ability to learn quickly and contribute effectively across diverse departments. I am available to join immediately. I love to work in remote locations, willing to relocate anywhere within Saudi Arabia and available for weekends and extended hours. I currently hold a valid employment visa, transferable Iqama, and No Objection Certificate (NOC), enabling immediate employment.

Financial Management: Handling invoicing, budgeting, accounts receivable, debt collection, and cash management. Operations Management: Streamlining operational flow, implementing policies & procedures, and measuring outcomes. Human Resources: Recruiting, training, and managing staff, including attendance, leave, and safety. Project Management: Overseeing project delivery, coordinating resources, and liaising with clients. Customer Service: Managing customer relationships, handling inquiries, and organizing test drives. Administrative Support: Assisting company CEO and Sales Director. Managing office operations, including facilities, equipment, supplies, and travel arrangements.

## EXPERIENCE

Site Office Manager 01/2009 - 07/2024

WMBC, Sharjah, United Arab Emirates

Site Office Coordinator 01/2000 - 12/2008

Armitage Engineering LLC, Abu Dhabi, United Arab Emirates

## EDUCATION

Diploma - English, Computer, IELTS 02/2017 - 12/2017

University of Wollongong, Dubai, United Arab Emirates

Master of Business Administration - Marketing 01/1998 - 12/1999

Al-Khair University, Peshawar, Pakistan

Master of Arts - Quran and Islamic Studies 01/1996 - 12/1997

Gomal University, Dera Ismail Khan, Pakistan

# CERTIFICATES

#### **Operation Management**

Health, Safety and Environment

**Procurement** 

**Human Resources** 

**Document Control** 

**Data Entry** 

**Biding & Tendring** 

**Customer Service** 

Invoice, Order, Quotation

**CRM (Customer Relationship Management)** 

**Project Management** 

## SKILLS

Aconex Microsoft Word
Microsoft Project Microsoft Windows
SAP Microsoft Office 365

Autoline Kerridge Attention to Detail

Zero Flexibility and Adaptability

Zoho Customer Service
Freshbook Conflict Resolution

Sage Teamwork
Tally Leadership

QuickBooks Budgeting and Financial

CorelDraw Record Keeping

Dynamic NAV Technology Proficiency
Microsoft Outlook Time Management
Microsoft Access Communication
Microsoft PowerPoint Problem-solving

Microsoft Excel Orginasation and Planning

## LANGUAGES

Pashto Native Arabic Intermediate

Hindi Native English Fluent

Urdu Native