Aasim Qayyumi

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OBJECTIVE

"I am looking for a role in a growing company where I can apply my experience in the Information Services industry. I'm eager to contribute my skills and knowledge to help the company succeed and grow, while continuing to develop my own career."

EDUCATION

B.E. - Computer Science & Engineering
PGDCA - Post Graduate Diploma in Computer Application
DCHE - Diploma in Computer Hardware Engineering

CERTIFICATION

Cybersecurity Associate - SOC Analyst US-Council
CompTIA Security+ Certified
CCNA - Cisco Certified Network Associate
C|EH - Certified Ethical Hacker (EC-Council)
ITIL - IT Infrastructure Library
Microsoft MCP - MCSA - MCSE
DNA-Diploma in Network Administration
C - Language (AIIT Certified)
Symantec DLP Administration
Intrusion Detection System - MITRE Attack
Modelling data in Power BI - Microsoft

Endpoint Detection & Response - Qualys
Certified Negotiation Associate NCN-A
Data Science Foundations – IBM
Machine Learning Onramp - Math Works
Game Development Scratch Project
Nagios Monitoring Tool - Mind Luster
Blue Teaming Internship - Virtual Cyber Labs
Entrepreneurship Certification - CSC
Advanced Excel - EDRAAK
Kaspersky Security Center

EXPERIENCE PROFILE

Management Consultant   **MAQ IT Solutions**
Aug 2020 – Jan 2025   Telangana, India
MAQ IT Solutions

- Provides IT and educational consultancy, specializing in IT education, policy-making, and security system design. Founded to deliver IT services like hardware, software, and cybersecurity solutions in partnership with Kaspersky Lab India. Managed IT maintenance contracts, reducing downtime and improving system efficiency. Built strong client relationships by offering tailored IT services and troubleshooting support.
- Set up IT security measures, managed servers, networks, and telecom systems, and ensured smooth IT operations. Conducted audits, enforced IT policies, and secured networks, cutting downtime by 30% and improving support response times by 40%.

IAU Educational Consultant

- Helped students and professionals explore academic and migration opportunities in countries like the UK, USA, Canada, Australia, and Germany. Guided clients through university applications, visa processes, and career planning. Hosted seminars and consultations to promote international education and migration options.

Smart Home Automation & IT Services
- Introduced smart home automation solutions, partnering with brands like **Orvibo**, **Wozart**, and **Cogcons**. Delivered IoT solutions for homes and businesses, focusing on energy-efficient technologies.

E-Max Education Franchise
- Managed an education franchise offering vocational and computer education.
- Promoted skill development programs in areas like digital marketing and software development, especially for rural communities. Improved learning outcomes by enhancing curriculum delivery and student engagement.

IT Infrastructure Analyst   **Khatib & Alami**
May 2019 – Aug 2020   Kingdom of Saudi Arabia
Khatib & Alami is a multidisciplinary design consultancy with a global presence, operating across the Middle East, Africa, Levant, Central and Southeast Asia, and Europe.
- Enforced IT security policies, managing authentication, firewalls, and encryption. Secured data centers, networks, and applications while ensuring compliance. Oversaw IT infrastructure, resolving network issues across DELL EMC and Citrix systems.
- Managed IT procurement, installation, and upgrades across multiple locations. Led SAP implementation to enhance ERP capabilities. Played a key role in SAP implementation, enhancing enterprise resource planning (ERP) capabilities.

Sr. Technical Support Engineer   **Riyad Bank**
July 2017 – April 2019   Kingdom of Saudi Arabia
Riyad Bank, one of the largest financial institutions in Saudi Arabia, provides comprehensive banking services across the region. I supported the End User Support, Data Center Management, and Maintenance for the bank's IT operations via **Addar Group - Dar Al Bilad**
- Led a team of 7 engineers to provide desktop and application support for 1,300 users across platforms like Oracle HRMS, SAP BI, SAS, Bloomberg Elkon, and Siebel.
- Worked with Avecto and McAfee teams to address media access, network security, and Microsoft Teams issues. Collaborated with the Network Team on firewall management and maintained accurate asset inventory.
- Led the Windows 10 migration project, ensuring a seamless rollout. Managed incidents and service requests using BMC Remedy, ensuring SLAs were met.
- Managed endpoint security using McAfee tools like DLP Agent, Virus Scan Console, HIPS, and Endpoint Encryption. Assisted users with antivirus and security software setup, troubleshooting, and configuration. Focused on achieving KPIs aligned with global goals, ensuring timely issue resolution and high user satisfaction.

OSS Engineer   **ADDAR Group (Dar Al Bilad)**
Dec 2015 – June 2017   Kingdom of Saudi Arabia
ADDAR Group, a leading IT services company in Saudi Arabia, specializes in End User Support and Data Center Management. I worked on projects with **NOKIA**, **HemmersBach** GmbH Co., and **NTT Data** providing IT support and infrastructure management.

- Provided 2nd Line IT Support for on-site, remote, and VIP users, managing tickets in HPSM SM9 and meeting SLAs. Configured McAfee EPO, supported security tools, and assisted with encrypted data recovery.
- Resolved issues for networks, desktops, printers, mobile devices, and handled hardware installations (IMACD). Managed IT infrastructure, Active Directory, and Windows OS support.
- Provided remote support for PCs, video conferencing, and ensured smooth collaboration.
- Maintained ticket records, reported issues, and adhered to health and safety regulations.
- Delivered IT support for additional clients like **Bombardier** and **DOW Chemical**, demonstrating expertise in Windows OS, encryption, and Service Now.

System Administrator   **Electronic Concepts Co.**
Mar 2014 - Nov 2015   Saudi Arabia
Electronic Concepts Co. is a top IT solutions provider in Saudi Arabia, working with major clients like the RSAF
- I supported the MODA Project at Riyadh HQ, Taif, Dhahran, and Al-Kharj, focusing on critical IT infrastructure. Maintained and fixed HP Blade Servers (c7000) to ensure smooth server operations. Set up and managed Cisco Wireless Controllers and Access Points for strong network connectivity.
- Worked on HP storage systems like EVA 6400 and MSL 4048 Tape Libraries for efficient data storage and backups. Used tools like HP Data Protector and Command View to manage storage and backup solutions. Monitored servers using HP Blade Management to keep them running efficiently. Managed network switches (Cisco Nexus 5000 & 7000) and SAN storage systems to ensure smooth data flow across the network.

Database Analyst   **Saudi Telecom Company (Bazi Co.)**
July 2013 – Feb 2014   Saudi Arabia
- Worked with the Planning & Performance Management Division, contributing to various aspects of database management and performance optimization. Monitored and analyzed KPIs to enhance productivity and optimize operations.
- Handled issues related to dashboards on the Oracle E-Business Suite, ensuring smooth functionality. Managed and maintained systems such as ICMS, CRMD, WFMS, and Xing-Granite. Created and submitted BRSDs (Business Requirements Specification Documents) to the IT team, ensuring alignment with client requirements.
- Collaborated with the IT team to resolve issues related to the Cisco Prime Provisioning Tool, ensuring effective service management.

Service Delivery Consultant   **Hewlett-Packard International**
Dec 2009 - June 2013   Saudi Arabia
- Led IT projects focusing on network transformations, server management, security, and user support, including LAN and Voice Transformation. Streamlined Active Directory and Exchange environments in Project IT081. Managed WINTEL server access, provided End User Computing support, and oversaw Data Center Management. Implemented security policies, deployed software with SCCM 2007, and configured print servers.

- Ensured data protection with RAID (Mirroring) and managed Terminal Services, Active Directory, and DNS servers. Secured networks using firewalls, NAT/IP routing, and maintained replication for user access.

Network Administrator   **Alcatel CIT - Alcatel-Lucent**
Nov 2004 - Dec 2009   Saudi Arabia
- Managed VPN, firewalls, and MPLS in a multi-regional network, contributing to an MPLS project across the Middle East & Africa. Transitioned users from NetScreen to IPsec clients for enhanced security and remote access.
- Configured VPNs, firewalls (Juniper Networks, NetScreen-5GT), and DHCP servers for efficient IP management. Administered IIS, managed file permissions, and performed backups for system reliability. Resolved hardware issues and supported Cisco 1800/2950 routers, Alcatel switches, and OMNI PCX systems.
- Monitored network performance using tools like PRTG, Active Wall, and GFI-LAN Scanner. Handled service requests through OPS Vega, ensuring efficient support.

Network Engineer   **Mideast Data Systems (MDS - MMR)**
Nov 2003 - Nov 2004   Saudi Arabia
- Designed, configured, and upgraded a multi-branch Cisco-based network, enhancing reliability and performance. Managed Windows 2000 Server, Oracle servers, and network security, ensuring seamless operations. Handled network connectivity for eight branches, configuring Cisco switches, routers, and TCP/IP routing. Administered Exchange Server, SQL Server, backups (Arc Serve), and UPS monitoring (HP Open View).
- Implemented firewalls, antivirus solutions, network policies, and critical services (WINS, DNS, DHCP, and AD). Trained teams on Windows 2000 internetworking and security best practices.

Technology Expertise

Windows 10, 11, Server 2022, 2025, Microsoft Office 2019, 365, Outlook, Lotus Notes, Active Directory, SCCM 2016, Solar Winds Orion, PABX Software PM5 NMC, Cisco Unified Communications Manager, Microsoft Teams, C-language, HTML5, Microsoft Access

Peachtree 2005, Tally Prime, Adobe Acrobat DC, Foxit Phantom PDF, Remotely Anywhere, TeamViewer, Any Desk, Norton Ghost, Acronis, AWS Backup, Azure Backup, GFI Cybersecurity Suites, Cisco Umbrella, HPSM SM9, Service Now, Jira Service Management, BMC Remedy, Datadog, New Relic, Network Security Scanners

Other Skills

Strong English & Negotiation Skills
Team Leadership & Motivation
Analytical Thinker & Troubleshooter
Adaptable in Dynamic Environments
Effective Task & Project Management
Growth & Strategy Driver

Skilled in Data Analysis & Research
Stakeholder Relationship Management
Financial Management Proficiency
Presentation & Public Speaking
Conflict Management & Decision-Making
Integrity & Professionalism in Leadership

2025 CERTIFICATION
SOC Analyst

- Monitored security alerts using SIEM tools, Wazuh to identify threats.
- Investigated incidents, including malware analysis, forensics, and vulnerability assessments.
- Led incident response to contain breaches and minimize impact.
- Conducted vulnerability scans, patch management, and network traffic analysis.
- Implemented firewalls, IDS, and security policies in collaboration with IT teams.

SOC Tools & Technologies

- Proficient in various SOC tools used for monitoring, detection, and response, including:
- SIEM Tools: Splunk, IBM QRadar, AlienVault OSSIM, Wazuh
- Endpoint Detection & Response (EDR): Sentinel One, Microsoft Defender, Sophos Intercept X
- Intrusion Detection/Prevention Systems (IDS/IPS): Snort, Suricata
- Threat Intelligence: IBM XForce
- SOAR Platforms: Splunk Phantom
- Network Traffic Analysis (NTA): Wireshark, NetFlow Analyzer
- Vulnerability Management: Qualys, Nessus
- Forensic & Investigation: Autopsy, FTK imager
- Incident Response: The Hive
- Firewalls & WAF: Palo Alto Networks, Fortinet FortiGate
- Email Security: Microsoft Defender O365, Barracuda
- Cloud Security: Amazon GuardDuty
- User & Entity Behavior Analytics (UEBA): Sumo Logic
- Patch Management: ManageEngine PM, SolarWinds Patch Manager, GFI LanGuard
- Data Loss Prevention (DLP): McAfee DLP
- Threat Hunting: Red Canary, Kaspersky Threat Intelligence Portal
- Skilled in utilizing these tools for real-time monitoring, threat detection, and proactive incident response to safeguard organizational security.

Ref: Mr. Ahmed Zakry - IT Manager HP Inc.
Mr. Raza Hasnain - Project Manager Alcatel CIT
Mr. Mohammad Habanjar - IT Manager Khatib & Alami
Mr. Mir Ehtesham Ali - HR Manager Addar Group