

Tasnim Saad Ahmed Al-Muallimi



Personal Information:

Nationality: Yemeni.
Marital Status: Single.
Gender: Male.
Residence: Makkah – Saudi Arabia.
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Mobile: +966-555077841.
Languages: Arabic (Native) and English (Good).

Objective:

Looking forward to work in a rich technical environment, where I can apply the knowledge gained through my study and improves my experience. Moreover, to join a respectful progressive organization that encourages teamwork and offers opportunities for advancement to those who works their job very well.

Educational Qualifications and Certificates:

- **Bachelor's Degree from Telecom and Electronics College in Computer Network Systems Support of Engineering.**
- **CCNP Collaboration.**
- **CCNA Collaboration.**
- **CCNA Routing and Switching.**
- **Member of Saudi Council of Engineers [SCE], Membership No :(414026).**

Work Experiences:

VOIP Engineer from 2/03/2019 till present

- Operations and maintaining VOIP systems in various brands such as Cisco (CUCM) and Avaya (PBX system).
- Proficient in Configuring Router Voice Gateways to be connected to PSTN lines.
- Installing, troubleshooting various VOIP servers such as Cisco Unified Call Manager versions: 6.1,8.6,9.1 and 11.5.
- Configuring, integration, and troubleshooting various VOIP third party servers such as IPMAGIX system.
- Dealing with multiple models of phones and maintaining such as Cisco phone models: 7941, 7942, 7945, 7921, 7970 and Nortel phone models: I2001, I2002 series and I2007 series.
- Managing the analog lines on various converters such as Cisco ATA 188, Cisco ATA 186 and Quintum.
- Completing any tasks assigned by the Project Manager in an efficient and timely manner.



Network Engineer from 1/03/2015 till 1/03/2019

- Proficient in Configuring and Maintaining of **CISCO, JUNIPER, NORTEL, HP Layer-3 Switches and Cisco ROUTERS.**
- Configuring Controller Based WIFI System with **ARUBA and MERU Controller.**
- Adept in routing protocol implementation such as **EIGRP, OSPF, BGP, MPLS and VRF.**
- In-depth ability in establishing switched networks with **VLANs and VTP.**
- Proficient in configuring and troubleshooting Access Control List (ACL).

